

Dear Infor PM Query and Analysis for SmartStream® Customer,

This CD image contains the installation information for Infor PM Query and Analysis for SmartStream® 2.4 (the DataLink to use with Infor PM Query and Analysis).

To install PM Query and Analysis for SmartStream, follow the instructions in the *PM Query and Analysis Implementation Guide*. This guide is available on DocLink under SmartStream/PM Query and Analysis/2.4.

Before beginning the installation

- Make sure the applicable release of SmartStream has been installed.
- Make sure the applicable release of PM Query and Analysis (formerly Vision) has been installed.
- Review the Supported Technical Environments for PM Query and Analysis 2.x (Topic [282421](#)) on the Infor365 Bulletin Board for the above information.
- Review PM EIF SmartStream Critical Issues (Topic [282321](#)) on the Infor365 Bulletin Board.

### **Infor365 Online Support**

Infor365 is the Infor 24-hour, Web-based support service. Access Infor365 at <http://www.infor365.com> to

- Get the most current information about Infor products and services
- Search for and download solutions and release updates
- Get support for your Infor applications on maintenance.

### **Customer Support Helpline**

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### **Professional Services**

Infor Professional Services offers assistance with all aspects of the implementation of your Infor product, such as installation, education, system testing, system upgrades, and ongoing technical support. For more information, you can contact your account manager, call Customer Support, or open an incident in Infor365.

Thank you for choosing Infor products.