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Dear Infor PM Query and Analysis for SmartStream® Customer,

This package contains the installation information for Infor PM Enterprise Information Foundation (EIF) SmartStream® 1.0 (the datalink to use with Infor PM Query and Analysis).

To install PM EIF SmartStream, follow the instructions in the *PM Query and Analysis for SmartStream Installation Guide*. This guide is available with Solution 585784 on AnswerLink.

Before beginning the installation

- Make sure the applicable release of SmartStream has been installed.
- Make sure the applicable release of PM Query and Analysis (formerly Vision) has been installed.
- Review PM EIF SmartStream Critical Issues (Topic 282314) on the AnswerLink Bulletin Board.

#### **AnswerLink**

AnswerLink is the Infor 24-hour, Web-based support service. Access AnswerLink at <http://answerlink.infor.com> to

- Get the most current information about Infor products and services
- Search for and download solutions and release updates
- Get support for your Infor applications on maintenance.

#### **Customer Support Helpline**

Your Customer Support Helpline is a 24-hour, on-call, support service for technical and application users. Use this service for assistance with questions or problems. To find the telephone number for your Customer Support Helpline, log on to AnswerLink and access Bulletin Board Topic 75965.

#### **Professional Services**

Infor Professional Services offers assistance with all aspects of the implementation of your Infor product, such as installation, education, system testing, system upgrades, and ongoing technical support. For more information, you can contact your account manager, call Customer Support, or open an incident in AnswerLink.

Thank you for choosing Infor products.